

HIWASSEE PRODUCTS DEALERSHIP INFORMATION

Becoming an equipment dealer for Hiwassee Products:

1. Fill in the Dealer Application Form: [Dealer Application Form PDF](#)
 - Email completed form to sales@hiwasseeproducts.com
2. Create an account with Hiwassee Products: [Login/Register](#)
3. A sales representative will contact you and apply customized dealer pricing to your account once your application has been approved.

As an equipment dealer, you will receive:

1. Discounted dealer pricing on equipment orders (typically after initial order is placed)
2. Net 30 payment terms
3. Access to product and company information: operating manuals, brochures, promotional and educational materials, etc., available on each product page on our website to a Dealer account (under Resources below the product images)
4. Virtual or in-person training on operating Hiwassee Products compost extractors.

Placing orders for equipment:

1. Please use our website to submit your orders on your account, unless a separate arrangement has been made.
2. Ground shipping charges will be automatically calculated and added to your order, unless a separate arrangement has been made.
3. Hiwassee Products can drop-ship to any client location within the United States. For orders outside of the United States (including Canada), please arrange a pickup location within the United States, at which point you will assume ownership of the equipment and be responsible for all freight, customs, duties, etc., necessary to import the equipment.
4. Any promo codes given to you or your clients will be honored at checkout. They may be added to any order, and will discount the order beyond existing dealer pricing.
 - For instance, if you are set to receive 15% dealer pricing, a 10% promo code will increase the total discount to 25%.
5. Hiwassee Products can accept payment by credit card, check, ACH or wire transfer.

General policies and guidelines:

1. This is a non-binding policy statement, not a formal contract. Our standard [Terms and Conditions](#) apply to each transaction in isolation. Either side may terminate the relationship at any time.
2. Hiwassee Products will extend customer support and service towards our direct customer, i.e. the dealer. Please assume responsibility for product support towards your clients.
3. Hiwassee Products does not grant territorial exclusivity to dealers at this time.
4. You are not expected to market for Hiwassee Products beyond the scope of your own business. However, we are open for collaboration and interested in exploring mutually beneficial opportunities, such as field days, research projects, and content creation.
5. Hiwassee Products will continue to expand and evolve, and these policies may change over time. We will attempt to communicate any policy changes or other issues that arise that would affect the dealer relationship as stated herein.